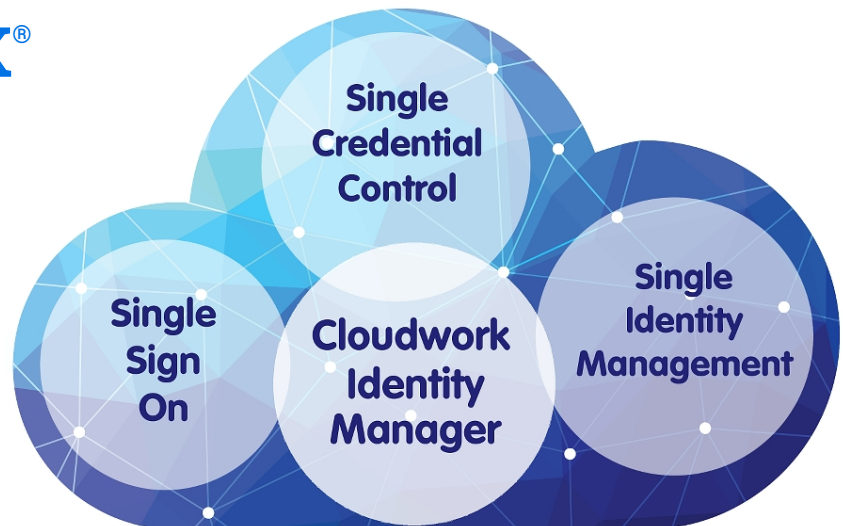




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CLOUDWORK[®] IDENTITY MANAGER

The Cloudwork Identity Manager *integrates identity credentials*, providing security, efficiency, auditable logging and lower costs.



What Does Identity Integration Offer?

IT departments today are moving away from internal solutions to the cloud. But cloud access requires multiple user credentials, creating management costs and ambiguous audit paths. The Cloudwork Identity Manager *integrates* identity credentials, which:

1. Improves user experience and efficiency – no need for multiple usernames and passwords for cloud services.
2. Reduces system cost and complexity – 20-30% of help-desk costs can be saved with automated credential management (Gartner).
3. Protects through auditable identity processes – offers legally-required user privacy, security and auditable logging.

- SINGLE SIGN-ON gives users easy, productive access to the cloud
- SINGLE CREDENTIAL CONTROL offers clients less costly systems
- SINGLE IDENTITY MANAGEMENT helps clients meet legal obligation



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Cloudwork Identity Manager

Studentnet has marketed Cloudwork to the international education and commercial sectors since 2009. It is consistently being improved to address customer needs, offering streamlining access to multiple systems, addressing security, privacy, efficiency, data, cloud developments and legal compliance.

Benefits of Cloudwork Service

- Frees up in-house resources to concentrate on core business.
- Makes moving to cloud services easy, effective, less expensive.
- Has fixed costs of installation and pricing structure per account.
- Multi-device (Windows, Apple, Chromebook, tablet & mobile).
- Reduces help desk costs and enhances user productivity.
- Full support for upgrades, changes and new services.
- Flexible solutions and assured service availability.

SINGLE SIGN-ON enhances user experience & productivity

- By reducing user frustration at different logins and passwords
- By providing simple access to a vast suite of cloud applications
- By organising group and team relationships for greater efficiency

SINGLE CREDENTIAL CONTROL reduces costs and complexity

- By reducing time and effort of help desk intervention
- By allowing single, automated account and identity maintenance
- By providing secure, streamlined access to multiple services

SINGLE IDENTITY MANAGEMENT provided auditable compliance

- Reduces identity theft, offers identification and incident remediation.
- Facilitates compliance with International Privacy Principles through automated management of credentials
- Secures communications using encryption and proxy identity stores



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Client Feedback

Methodist Ladies College WA: *"You've done a fantastic job, and it works much better than I imagined it would. I think it will suit what we have in mind perfectly."*

Ascham School: *"We've been using Studentnet for about three years and Cloudwork cannot be beaten in terms of customer service and system operability. Their support is great and integration with new systems that we enroll is very quick. Makes everything SSO a breeze for us."*

St Lukes Qld: *"We have been continued customers of Studentnet for three years, the platform is reliable and has reduced our helpdesk calls. The implementation of new features and the continued focus on security is impressive. One of the most recent security features we have incorporated with the assistance of Studentnet is the ability to prevent users from changing their password to one of the millions in the 'Have I Been Pwnd' compromised password database. To my knowledge, there isn't any other portal or product available currently that offers this feature."*

Some Studentnet Cloudwork Clients

Cranbrook	Kambala	SHORE
Ascham	St Aloysius	Barker College
Redlands	Toorak College	Canberra Girls Grammar
Emanuel	St Lukes Qld	Penrhos College WA
Roseville	Trinity Grammar	St Lukes Anglican NSW
St Ritas	St Bernards College	Methodist Ladies College, WA
Oakhill	Kesser Torah College	International Grammar School
Rosebank	Canberra Grammar	Presbyterian Ladies College, Vic
St Augustines	SCEGGS Darlinghurst	St Andrews Cathedral School
Ravenswood	Lowther Hall Anglican	Presbyterian Ladies College, NSW
Trinity Lismore	Wahroonga Prep	Mount Sinai College



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Cloudwork Services Integration

Cloudwork can support *any* services that use modern Single Sign-On protocols, i.e.

- **SAML** (Security Assertion Markup Language)
- **oAuth** (open standard for authorisation)
- **OpenID Connect** (authentication layer on an authorisation framework)
- **SHIBBOLETH** (open-source single sign-on identity management)

Provisioning is automated with the client's network directory, e.g. Active Directory, LDAP, eDirectory, Open Directory, and Notes Directory. The Cloudwork Identity Manager provides single sign-on and account management to a vast range of well-known services. Here are some already integrated with Cloudwork:

Cloud Applications: Microsoft Office 365, Google Apps for Education, WebHelpDesk, Zendesk, Wikispaces, Complispace, Dropbox, Symfony PHP Platform, Papercut, Intelledox, Edublogs, Atomic Learning, ClickView, eTV, Spike@School, DreamCatcher, pixevety, MediusFlow, Papercut, WebHelpDesk.

Learning Management Systems: WordPress, Joomla, Drupal, Moodle, Canvas, Mahara, DNN Software, MyPortfolio, KnowledgeNET, Alfresco, MyClasses, BlackBoard, Elcom, Schoolbox, Firefly, DNN Software, Mahara, MyPortfolio, SEQTA, Totara.

Education Management Systems: EZproxy, Access-It, Koha, Oliver, PC School, Synergetic Learning, iWise, igloo, SOBS, TASS, My EDiary, Synergetic Management Systems, Scootle, Parent Paperwork , Box of Books.

Why Studentnet Cloudwork

- Studentnet has been involved in cloud identity management since 2009, and secure network services since 1996. It has received multiple awards:
- Highly Commended, IPv6 Category 2012 ANZIA Awards (Australia New Zealand Internet Awards)
- Finalist, Security and Privacy 2011 ANZIA Awards
- Highly Commended, Microsoft Small-Medium Business Award, Australian Privacy Awards 2008



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